



Terms and Conditions – Karice Enterprises Ltd.

19057 – 25<sup>th</sup> Ave, #101  
Surrey, BC, V3Z 3V2

## Karice Standard Product Terms and Conditions

### **PRICING**

All orders are subject to price in effect at time order is placed. All prices do not include shipping, crating (where required), taxes or installation. All prices are in U.S. dollars, unless otherwise stated.

### **TO PLACE AN ORDER**

All orders must be received at the Karice office in writing. Orders may be emailed to [info@karice.com](mailto:info@karice.com), or mailed to: #101 – 19057 – 25<sup>th</sup> Avenue, Surrey, BC Canada, V3Z 3V2.

### **LEAD TIMES**

Lead times are typically 10-12 weeks, as all of the Products are custom made to order. Karice can work with your project team if quicker lead times are required. These may be subject to a small surcharge fee.

### **SHIPPING**

Karice will ship Products in accordance with instructions provided by Customer, or suggested shipping companies and freight forwarders deemed reliable by Karice.

Products shall be shipped FOB origin, such that risk of loss, damage, and title of Products shall pass to Buyer upon delivery to the designated carrier. Freight shall be prepaid and allowed on all shipments of Products. Actual freight costs are subject to change, and shall be determined at the time of delivery.

### **PAYMENT TERMS**

The Customer shall pay 50% of the purchase price as a non-refundable deposit on any Products, with the balance due upon the Customer being notified that the Products are ready for shipping. All products in the Karice line are **custom** made to order. Customer shall be responsible for all applicable sales and use taxes. Customer warrants that its use of any resale number it provides to Karice is valid. Customer will provide a valid tax i.d. number to Karice. This is required to export of Products to USA from Canada.

### **DAMAGES**



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Our products are thoroughly inspected and carefully packed before leaving our facility. Should you receive products in a damaged condition, apparent or concealed, claims for damage must be made against the carrier immediately. Keep all packaging materials. Karice is not responsible for any freight related claims.

## **WARRANTY**

The Customer understands that there may be slight deviations in final sizes, surfaces, and colors. Karice has the right to change, discontinue or modify the design, production, dimensions and other materials of any of its Products and to substitute material equal to or superior to that originally specified.

Karice warrants its products to be free of manufacturing defects for a period of one year, beginning with date of shipment from the Karice facility. Karice will repair or replace at its option. All costs to remove and/or reinstall at jobsite are the responsibility of the Customer, as are all shipping charges. Karice is not responsible for damages caused by improper installation, maintenance or operation. Any tampering with, or modifications to the Products will VOID the warranty. This warranty excludes drivers, which are covered by their manufacturer's own warranties.

Karice shall not be liable for special, incidental, or consequential damages including, but not limited to, damage or loss of other property or equipment, loss of profits or revenue, costs of capital, or business interruption.

## **CARE AND MAINTENANCE**

All product can be dusted with a clean, soft cloth. Clean with a slightly damp cloth. Do not use any abrasive or corrosive cleaning agents.